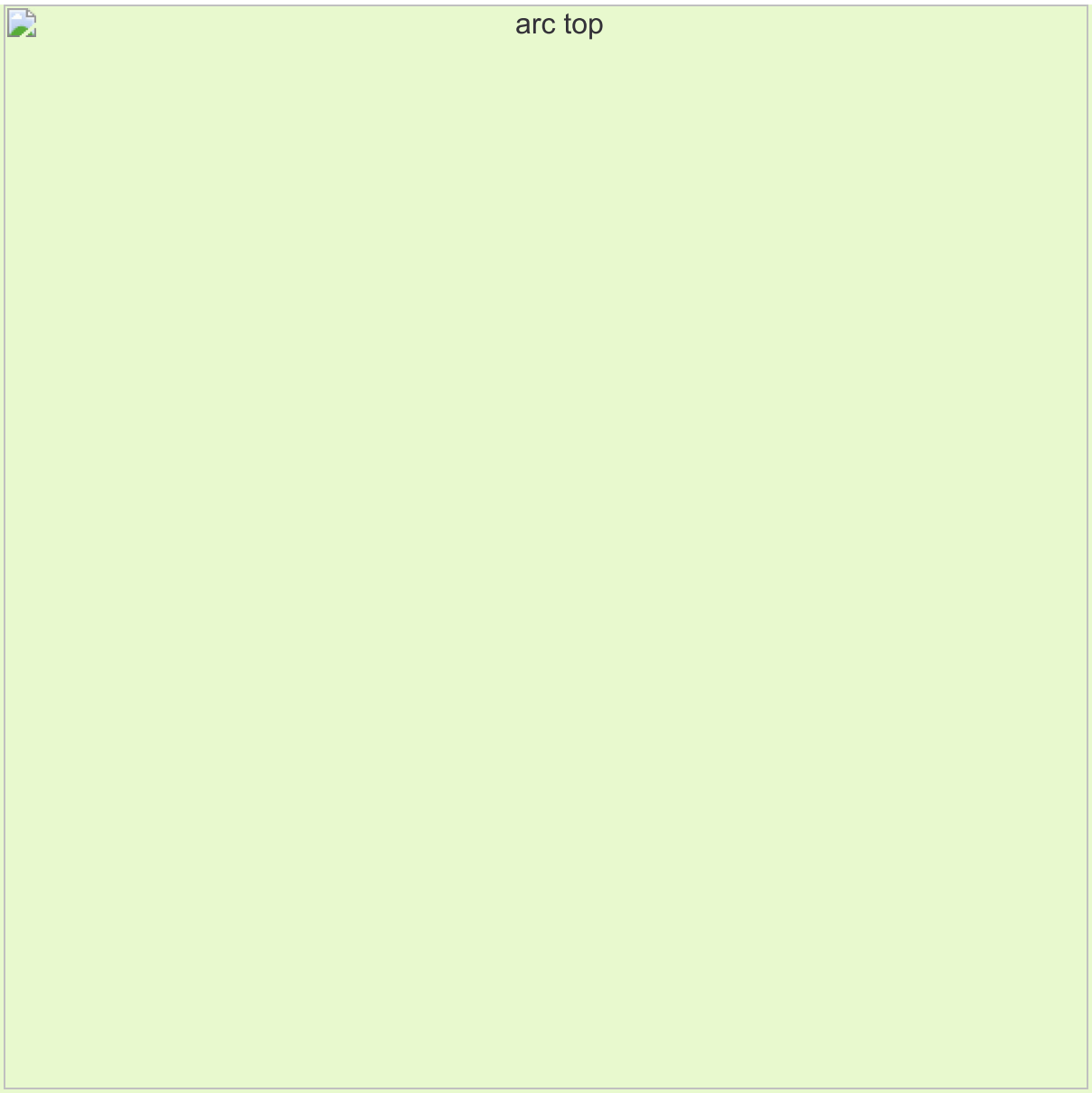
Printed by: Karina Escutia
Tags: Internal Newsletter

Date: Tuesday, September 2nd 2025, 04:56:50 AM -07:00 PDT
Subject: September Is Here, Along With Important Updates!
From: The Editor <theeditor@emscorporate.com>
To: <kescutia@paymentcloudinc.com>



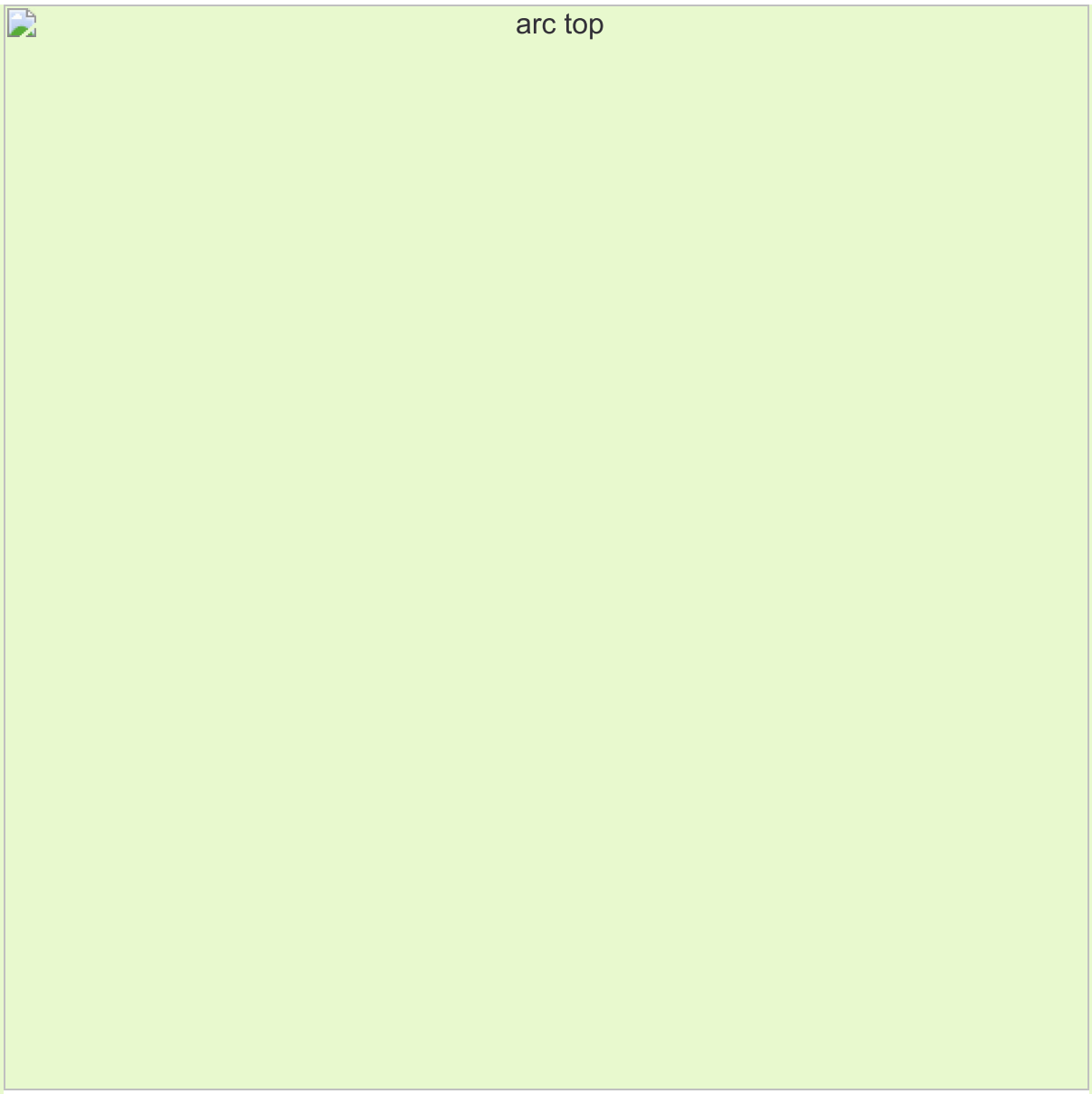

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Under the umbrella banner (4)

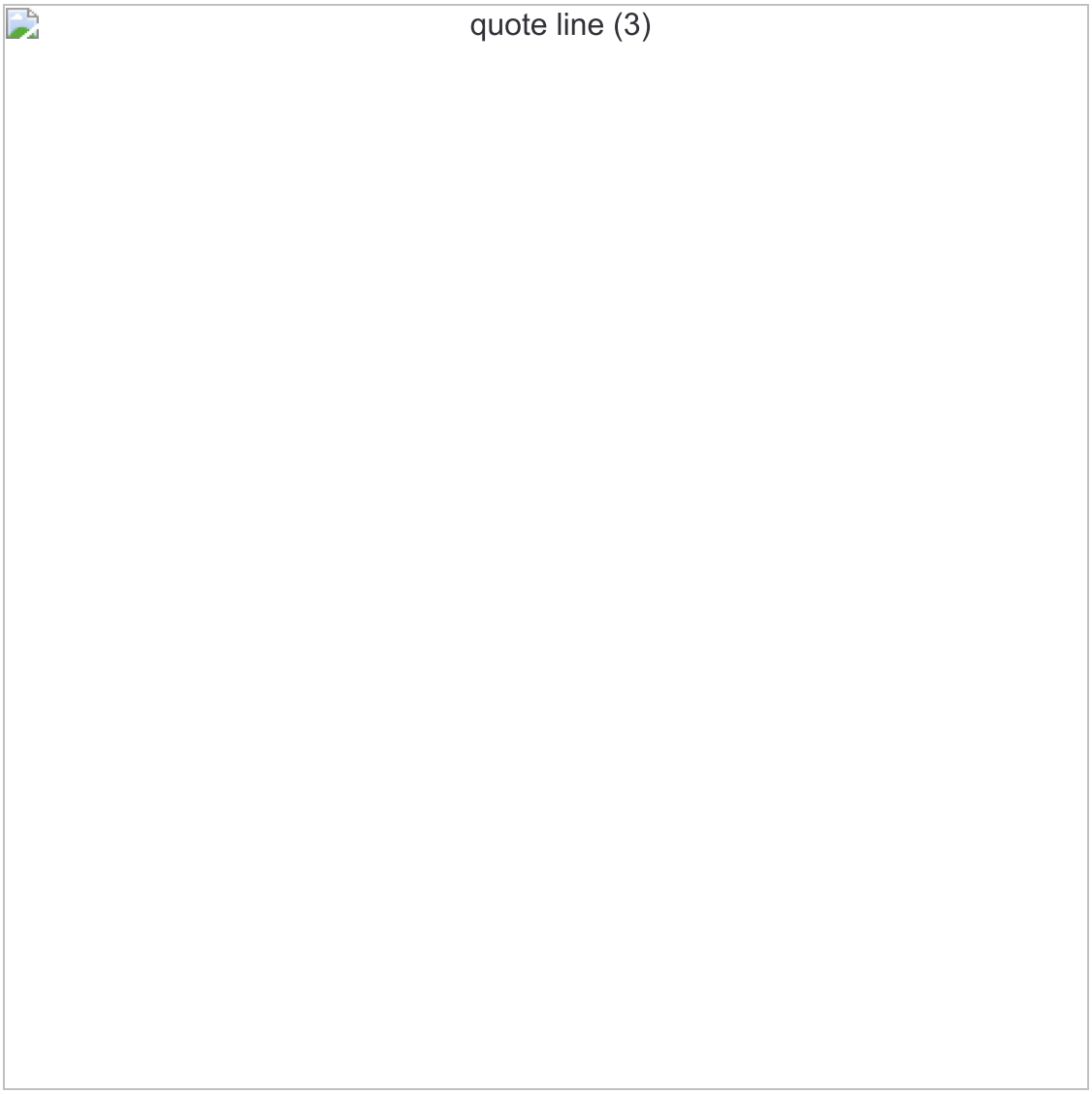


IN THIS ISSUE

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Message From Afshin



Hi Team,

Can you feel it? That crisp energy in the air signals fall is here, and with it comes some of our most exciting developments yet! As the leaves begin to change, we're experiencing our own transformation that will make this season absolutely spectacular.

First up, our **Stratus project is officially ready for primetime!** After months of incredible development work, we're completing the final touches and beginning our rollout to third-party sales channels. The enhanced reporting and UI updates are going to blow everyone away – this is the moment we've all been working toward, and it's finally here!

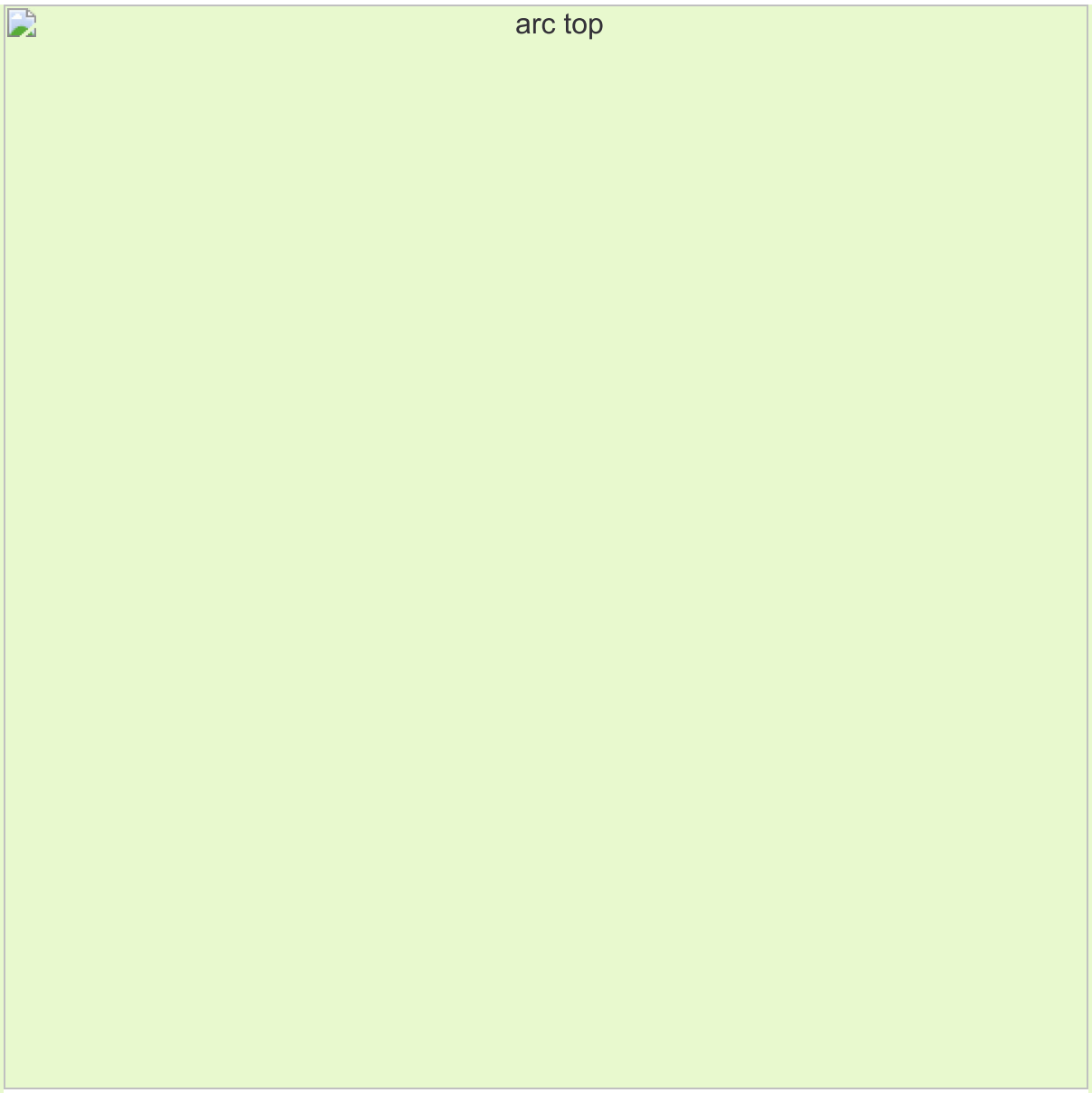
But that's not all! Our **Merchant Journey Project** is set to revolutionize how we think about customer experience. We are starting the process of fully understanding our workflows throughout the organization. By mapping every single touchpoint – from initial application through underwriting, deployment, activation, and ongoing servicing – we're going to uncover amazing opportunities to streamline our processes and make life better for our merchants, agents, and our own teams. This project perfectly embodies our core values of **simplicity** and providing an amazing **Customer Experience**.

The momentum we've built heading into fall is incredible, and it's all thanks to your dedication and hard work.

And here's a little teaser to keep that excitement building – we have something very special planned for late October that we'll be announcing soon. Trust me, it's going to be the perfect celebration of how far we've come! Here's to an amazing September and an even better fall ahead!

- Afshin


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Office Updates

Email Signature Roll Out

We're continuing to roll out the new Kurv email signatures. You might’ve seen a few team members using theirs already, but if you haven’t received yours yet, don’t worry, it’s coming your way soon. These are the departments that will receive theirs this month.

- Agent
- Product
- Web Design
- Legal

- Risk
- Finance
- HR

September Holidays



Sept 1: Labor Day

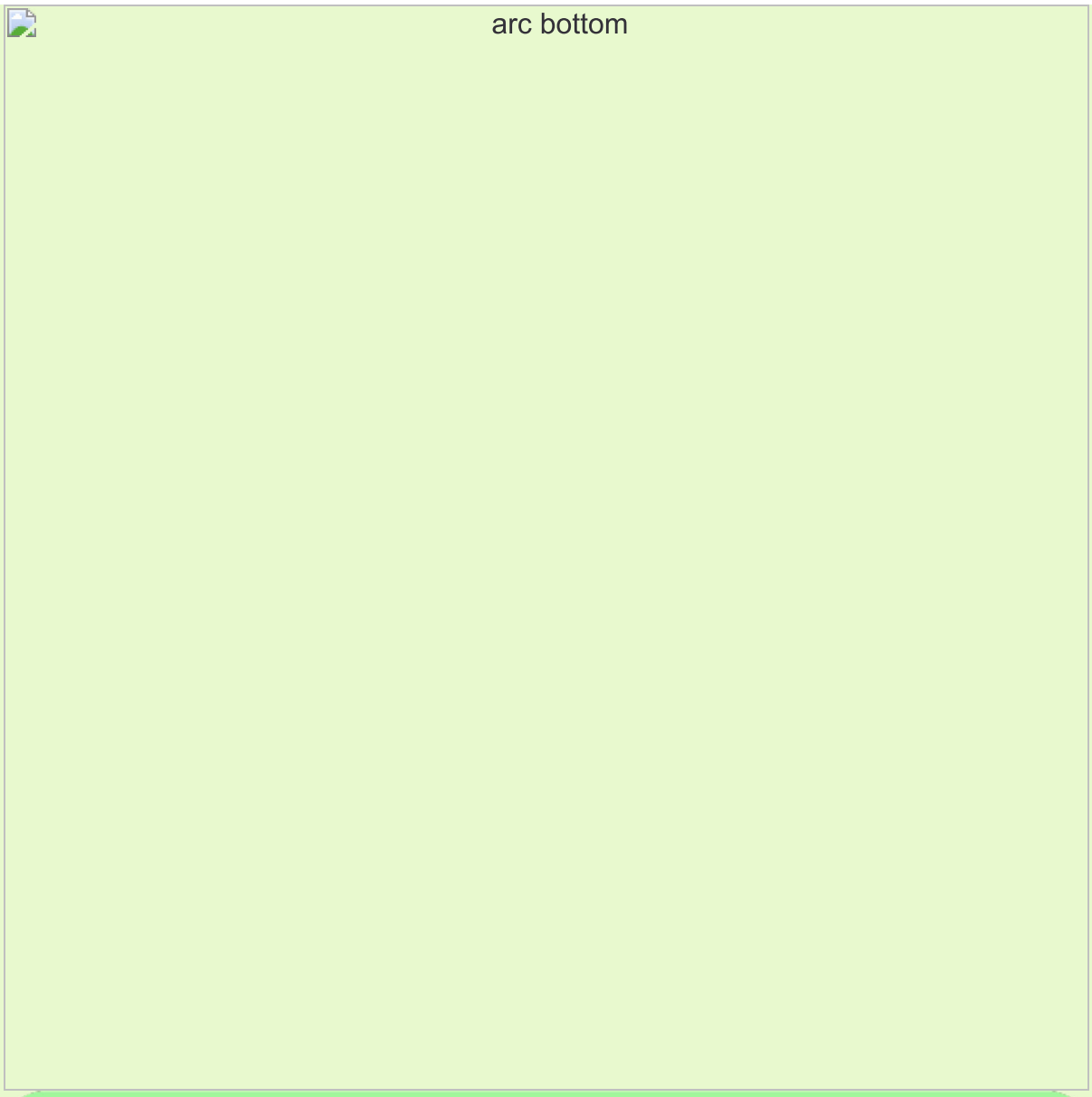
Sept 3: U.S. Bowling League Day

Sept 4: National Wildlife Day

Sept. 11: Patriot Day

Sept 16: National Working Parents Day

Sept 22: First Day of Autumn



What's New with Kurv!

Sneak Peek at the Kurv Website

We're excited to give you a first look at our brand-new Kurv website! Designed with our diverse business types in mind, our updated site features a fresh look utilizing our signature Kurv Gradient and easy navigation to help our merchants find exactly what they're looking for.


kurv
Solutions
Products
Industry
Pricing
About
Contact
Sign In
Apply
Join the 40,000+ businesses leveraging Kurv
Your Payments Powerhouse.
Kurv combines ambition with expertise to deliver the tech, infrastructure, and vision you need. From payments to platform, everything required to run and scale your business is built right in.
Apply Now – Accept Payments in 24 Hours
Free terminal options for new customers!
Secure, simple, and quick application process.
$ 32.50
$17.25

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Open Positions

Account Executive

Huntersville, NC

Apply here

POS Support Technician

Cleveland

Apply here

Junior Data Analysis

Encino

Apply here

Sales Account Manager

Cleveland

Apply here

Collections Manager

Cleveland

Apply here

Operations Specialist

Encino

Apply here

Customer Success Representative

Enino

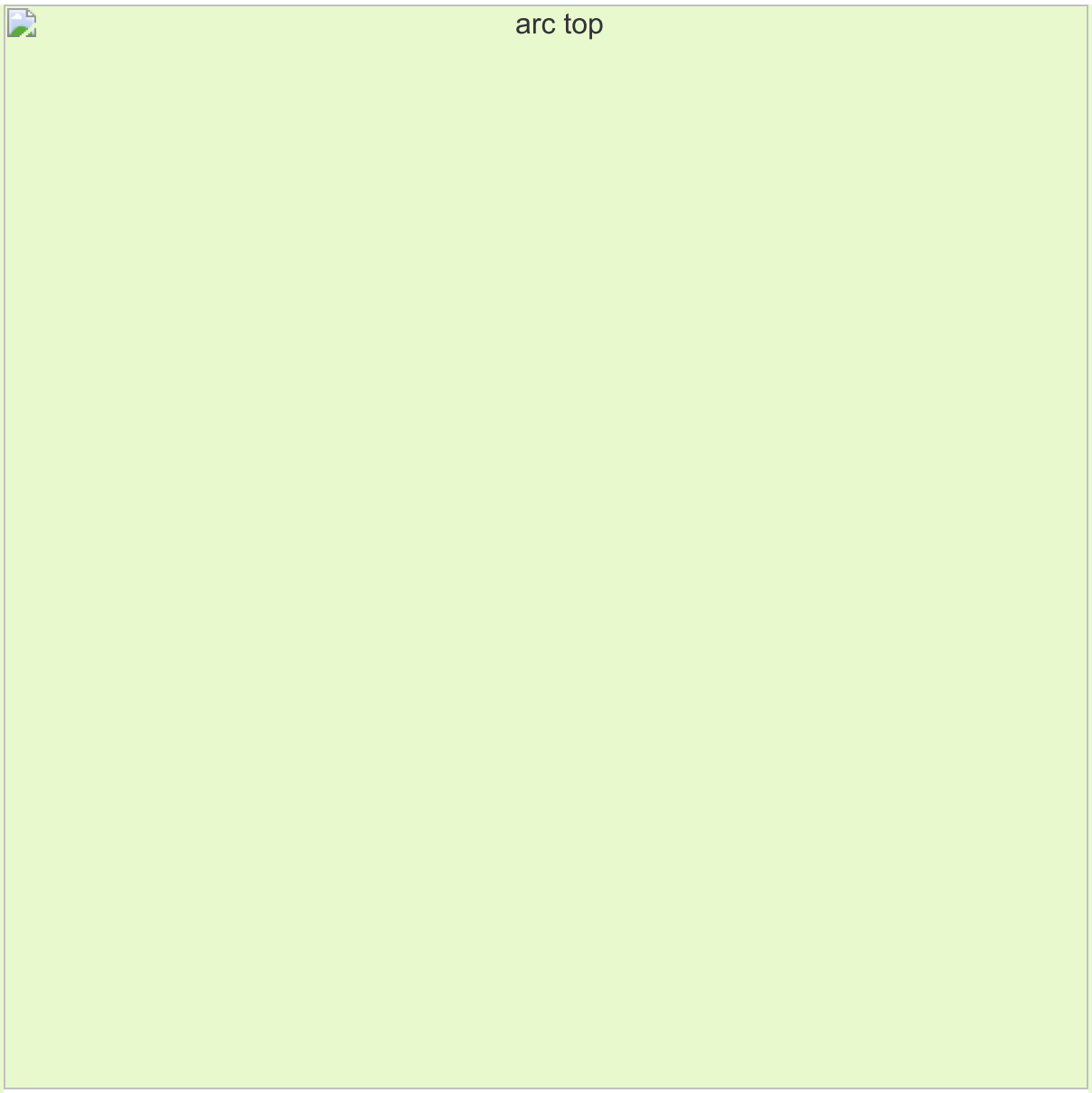
Apply here

Telemarketer

Cleveland

Apply here


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New Team Members

A warm welcome to these new team members, we're excited to have you all!

Nicholas Lucker

IT Support Specialist

Kenneth Stollings III

Cleveland Sales

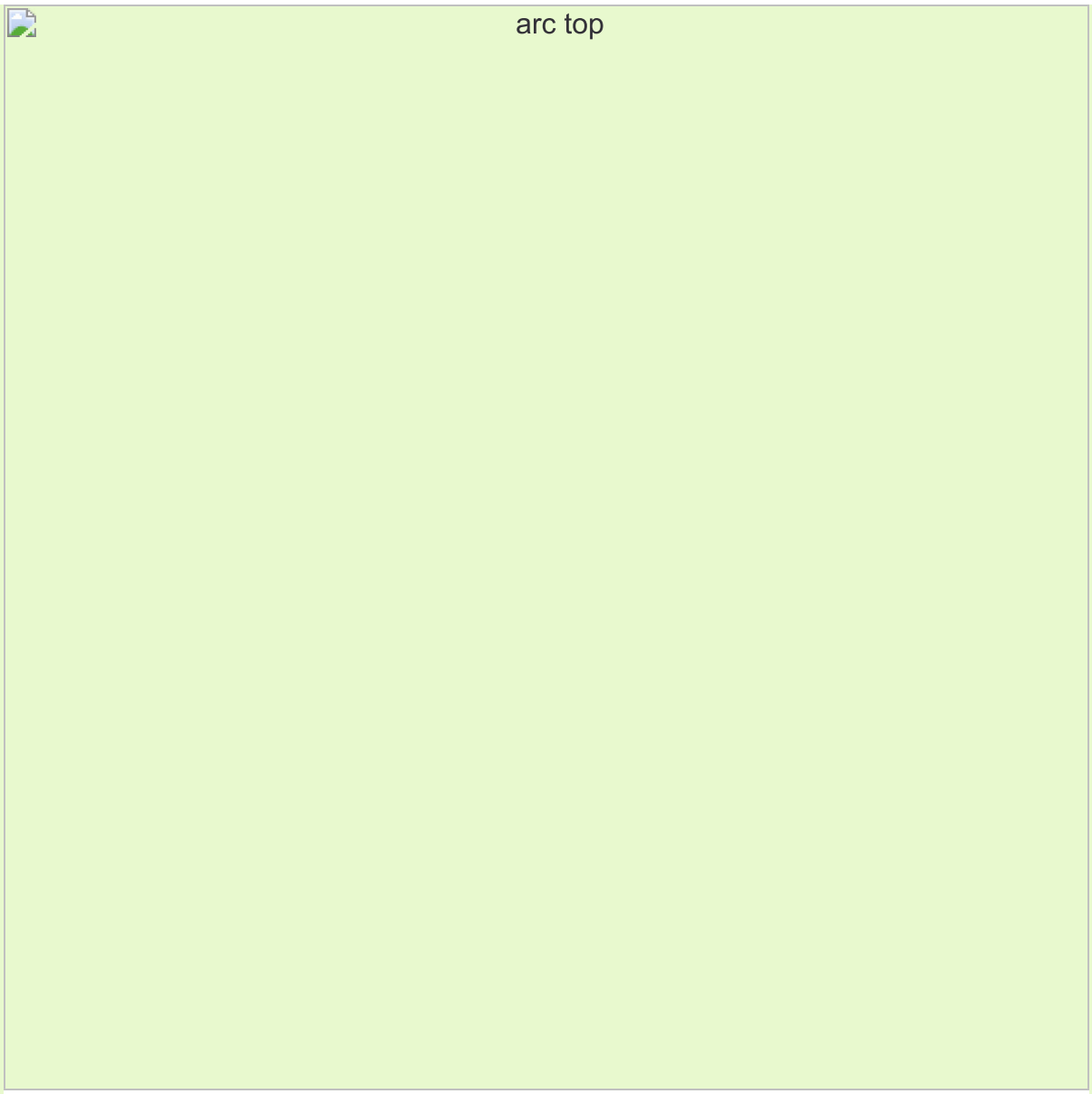
Margaret Hoffert

Cleveland Telemarketer

Parker Brown

Cleveland Sales


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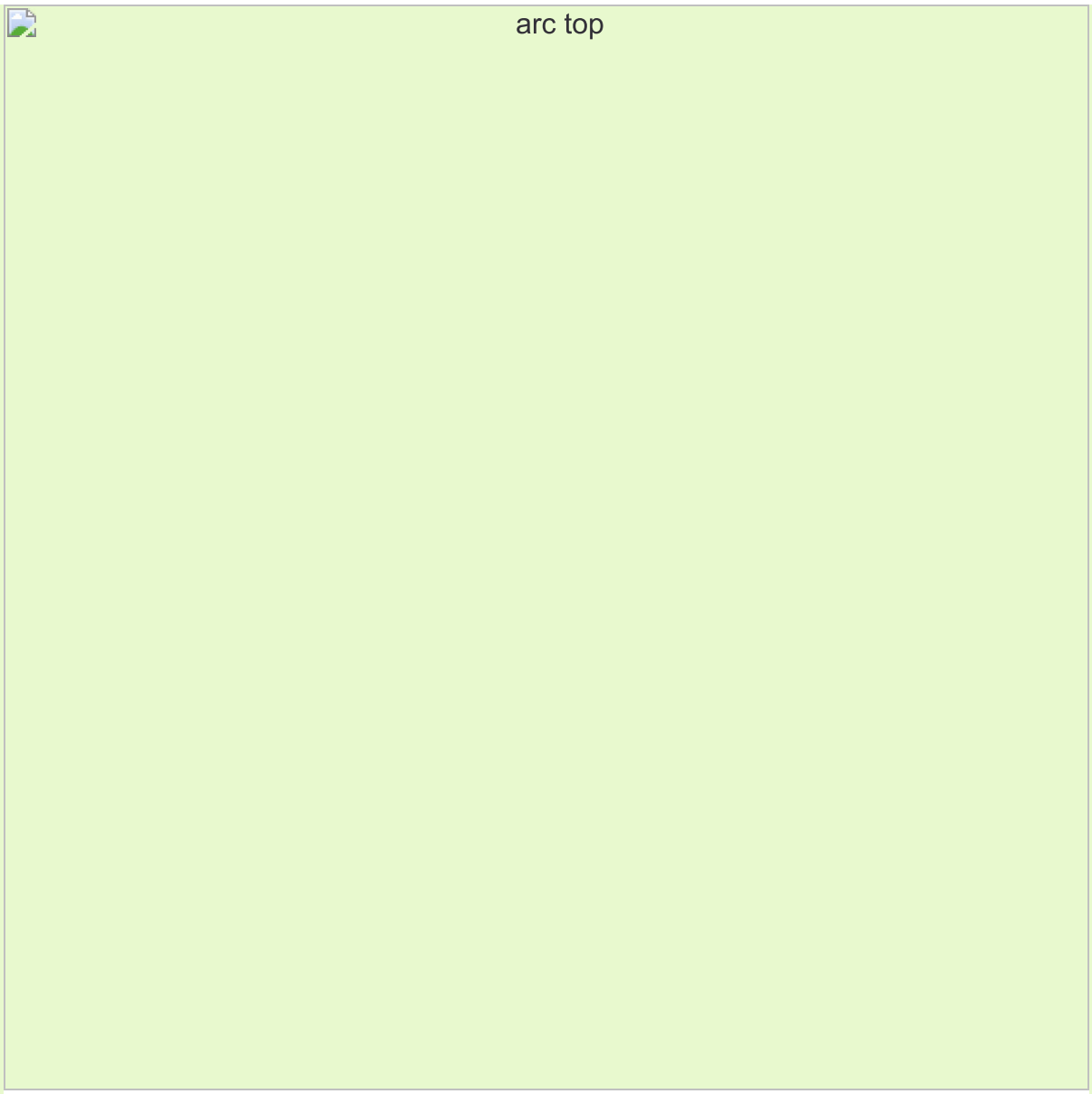


Employee Shoutouts

Paul and Gary in IT: *"These gentlemen are always there to support my team. It can be something small like an equipment issue or ID badge or a more complex need. They move quickly to keep us up and running, so PaymentCloud can take great care of the customer! We appreciate you!"* - ***Raleigh Guice***

Want to Give a Well-Deserved Shoutout?
Send Your Kudos Now – Submit Here!


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Local Events

Cleveland Events

1. Cleveland Oktoberfest: The Largest Outdoor Annual Event in Cleveland! more info **here**.

2. Greater Cleveland Urban Film Festival: A premier event in the Midwest, GCUFF proudly serves as a vibrant platform for independent filmmakers, screenwriters, and actors from the African Diaspora to showcase their talents to a diverse and enthusiastic audience in Greater Cleveland. more info **here**

3. Forest Forms at Holden Arboretum: Discover Forest Forms, an outdoor exhibition of 18 stunning sculptures, from a towering peacock to a playful fox

family, displayed throughout the arboretum! more info here

4. Asian Lantern Festival: The Zoo Gets Lit All Summer Long! more info here

Los Angeles Events

1. Jaws: The Exhibition - The Academy Museum: The Academy Museum's first exhibition dedicated to a single film opens on Sunday, September 14. more info here

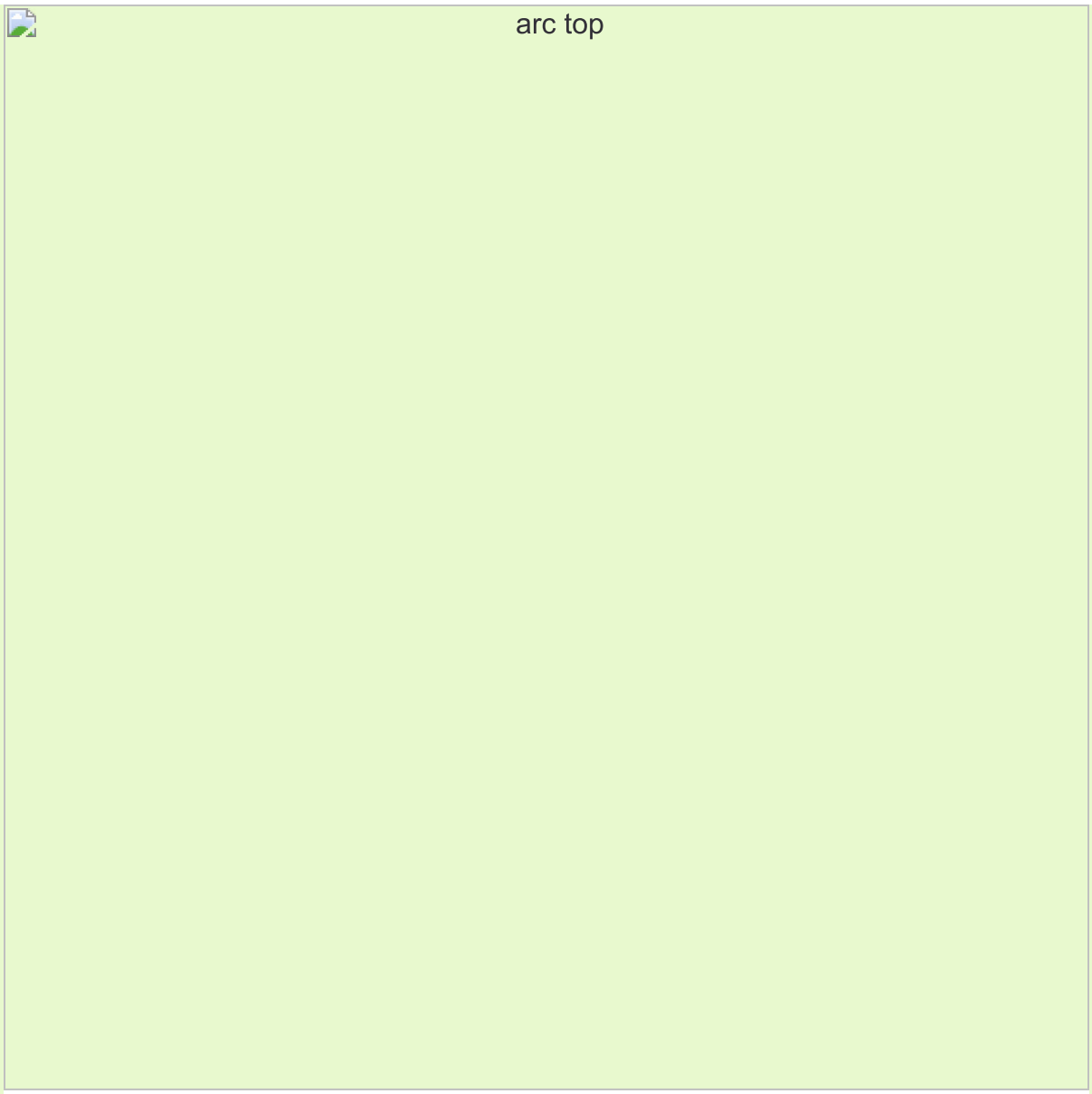
2. Halloween Horror Nights:

Confront familiar foes at Universal Studios' annual Halloween festivities, where big-budget scares meet iconic horror movie characters. More info here.

3. Rose Bowl Flea Market: Perhaps the Los Angeles area's most iconic flea market, this event around the exterior of the Rose Bowl is staggeringly colossal—but what else would you expect from a 90,000-seat stadium? more info here

4. Cinespia Cemetery Screenings: Each year, Cinespia brings classic cult favorites to Hollywood Forever Cemetery, the hallowed resting place of such Hollywood greats as Rudolph Valentino and Bugsy Siegel. more info here


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Employee Work-iversaries

Jon Butinski

17 years

Tiana Day

12 years

Sonya Wiley

11 years

Paris Newman

11 years

Antonio Broughton

10 years

Melissa Daleske

9 years

Bryan Heflin

9 years

Matt Bago

8 years

Faith Travis

7 years

Abigail Barrett

7 years

Eran Hamou

5 years

Daniel Jackson

4 years

Jaimee Knight

4 years

Brisa Green

4 years

Jocelyn Guardado

4 years

Jonathan Lotut

4 years

John Colovas

4 years

Michael Jeffreys

3 years

Brittany Brooks

3 years

Jorge Molina

2 years

Afshin Yazdian

2 years

Romario Carranza

1 year

Michael Hancak

1 year

Franczeska Pery

1 year

Kelli McCarthy

1 year

Scott King

1 year

Cole Mejac

1 year

Dale Unroe

1 year

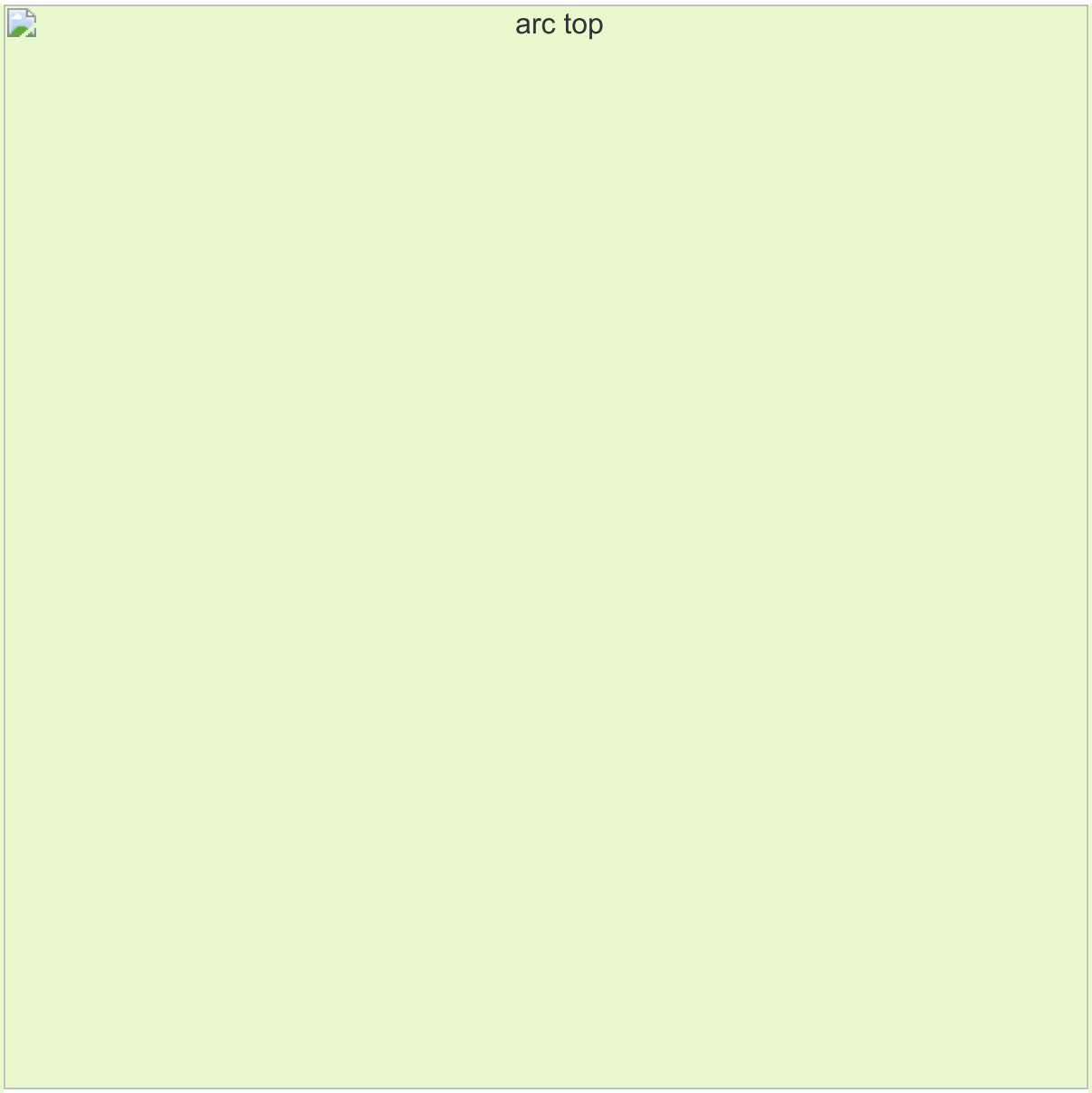
Nikita Mandavia

1 year

Kareem Taleb

1 year


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This Month's Birthdays

Cake, candles, and confetti! Let's celebrate our team's birthdays.

Sam Riley

Sept. 1st

David Haggerty

Sept. 3rd

Teneshia Peoples

Sept. 3rd

Amanda Fein

Sept. 4th

Bryanna Louvenia

Sept. 4th

Chad Sage

Sept.5th

Afshin Yazdian

Sept. 7th

Megan Libardi

Sept. 8th

Cody Brown

Matthew Friedhoff

Malik Penn

Curt Riddle

Sept. 8th

Sept. 10th

Sept. 11th

Sept.12th

Jayson Berger

Sept.12th

Eric Weiss

Sept.13th

Melissa Dolling

Sept. 15th

Randall Hayashi

Sept.15th

Raleigh Guice

Sept. 17th

Clayton Gefre

Sept. 18th

Peter Sloan

Sept. 19th

Kelly Pierson

Sept. 19th

Steven Steele

Sept. 19th

Heather Niles

Sept. 20th

Tiana Day

Sept. 21st

Nicholas Lucker

Sept. 22nd

Shanta Fletcher

Sept. 23rd

Christoph er Woods

Sept. 23rd

Carly Robertson

Sept. 25th

Laura Wolf

Sept. 26th

Jon Butinski

Sept.28th

Richard Young

Sept. 28th

Nicole Kennedy

Sept. 28th

Annette Valenzisi

Sept. 30th

Andrew Torres

Sept.30th



Kurv, 250 W. Huron Rd., Suite 400, Cleveland, Ohio 44113

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