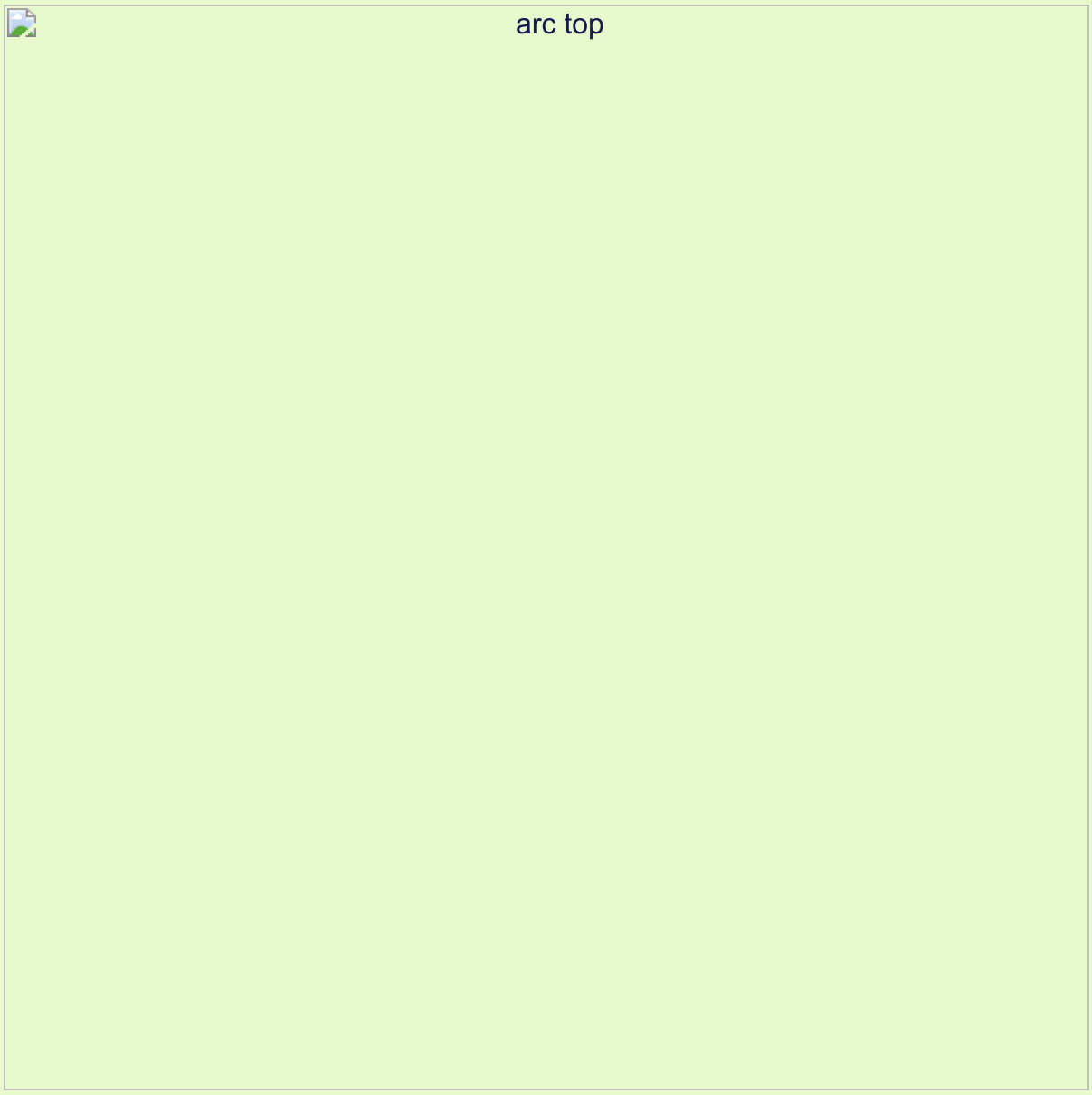
Printed by: Karina Escutia
Tags: Inbox, Internal Newsletter

Date: Friday, August 1st 2025, 10:24:17 AM -07:00 PDT
Subject: Find Out What's News This August!
From: The Editor <theeditor@emscorporate.com>
To: <kescutia@paymentcloudinc.com>

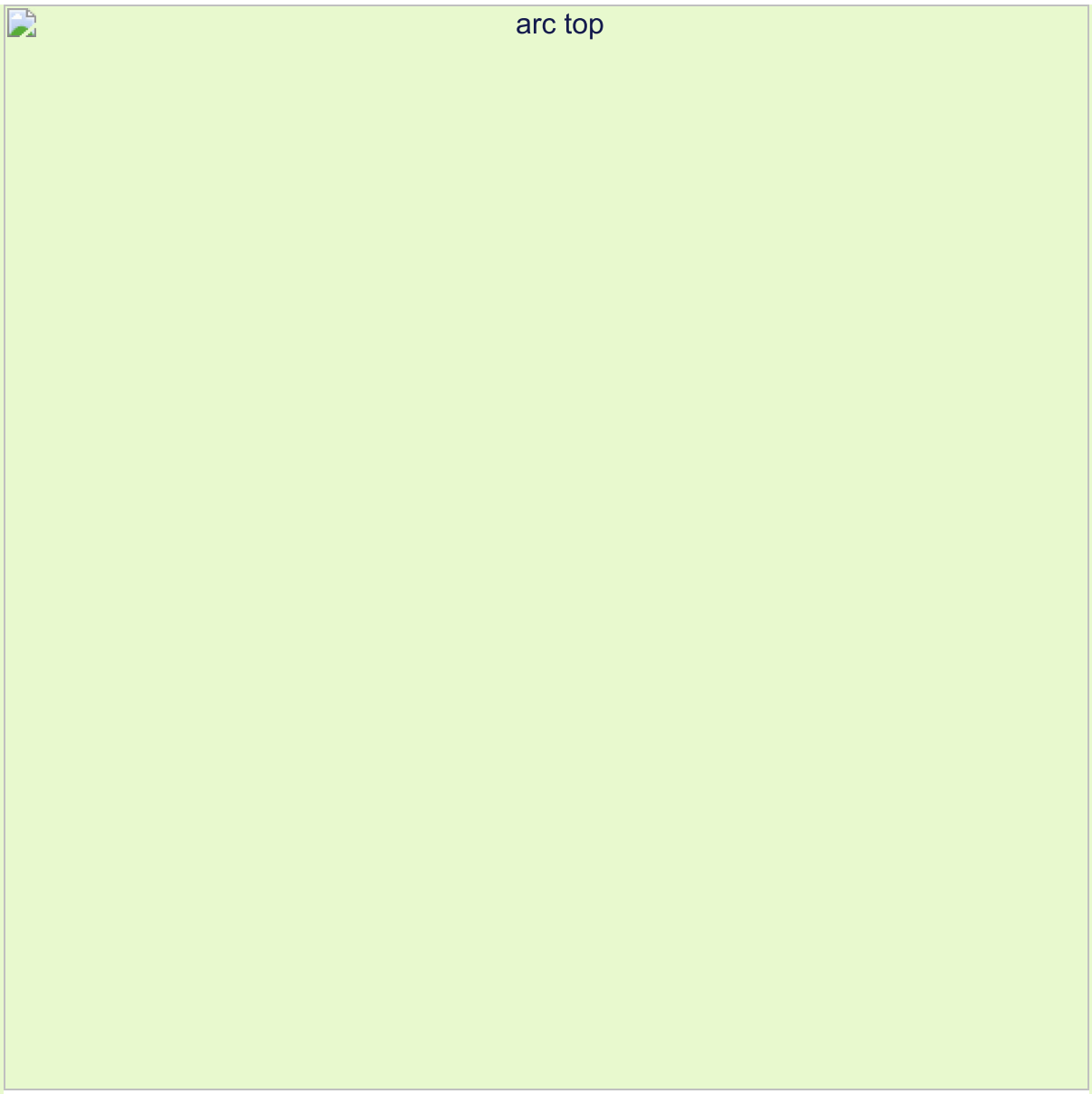



Under the umbrella banner (4)



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Message From Afshin



Hi Team,

As we approach the one-year anniversary of the fundraising milestone, I find myself filled with gratitude and excitement for what we've accomplished together. It was a year ago that we announced that Private Equity Firm Bharcap Partners was making an investment in EMS. As part of this transaction, we completed an ownership transition and shifted our organization into hyper-growth mode. That investment was not just a financial achievement; it was also the beginning of a transformation that has touched every corner of our organization.

When I stepped into the CEO role, I knew we had significant work ahead of us. I knew that we had an amazing group of people who were dedicated and wanted to help build the “Next Great Story in Fintech.” What I didn't anticipate was the incredible spirit and resilience you would all demonstrate as we embarked on this

modernization journey. Every part of this organization has been through some type of transformation, as we have reimagined every process. All of you have embraced the changes with enthusiasm and a sense of professionalism that inspires me daily.

We have also invested in our business through people, technology, and acquisitions. I am honestly more excited about the investments we've made in our people and culture. These weren't just business decisions—they were commitments to the belief that our success starts with each of you. Whether through improved health benefits, professional development opportunities, or creating spaces for better collaboration, every initiative has been designed with your growth and well-being in mind.

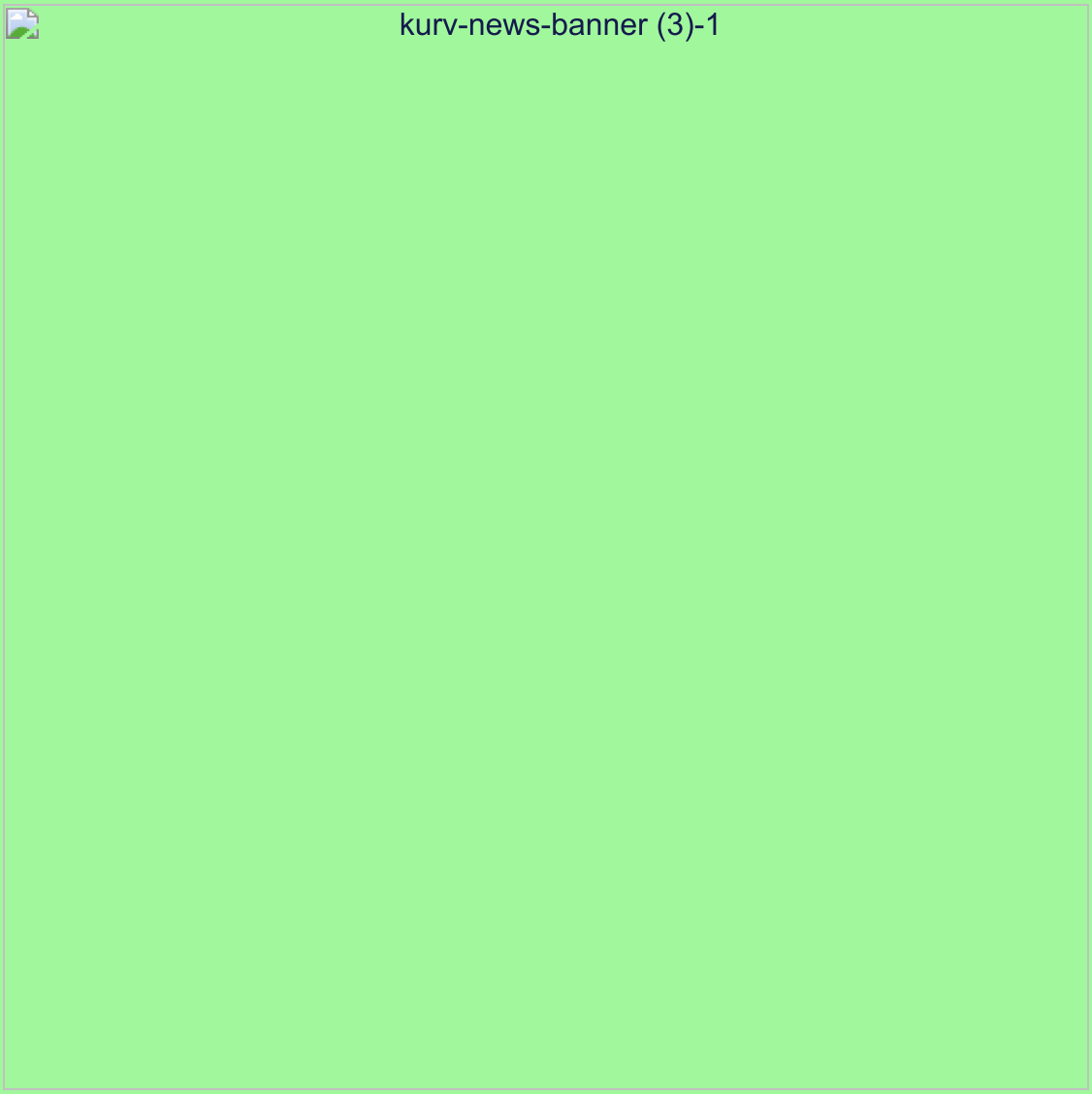
Today, as I look at our growth trajectory and the momentum we've built, I'm incredibly optimistic about our future. The foundation we've laid together is solid, our vision is clear, and our team is stronger than ever. The trust you've placed in me and in this new direction hasn't gone unnoticed, and I'm humbled by your continued dedication.

Thank you for believing in our vision, for your patience during transitions, and for the energy you bring to work each day. The best is yet to come, and I couldn't be more excited to continue this journey alongside each of you.

- Afshin


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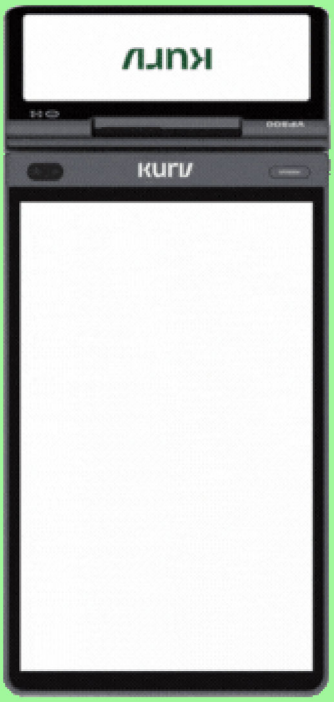

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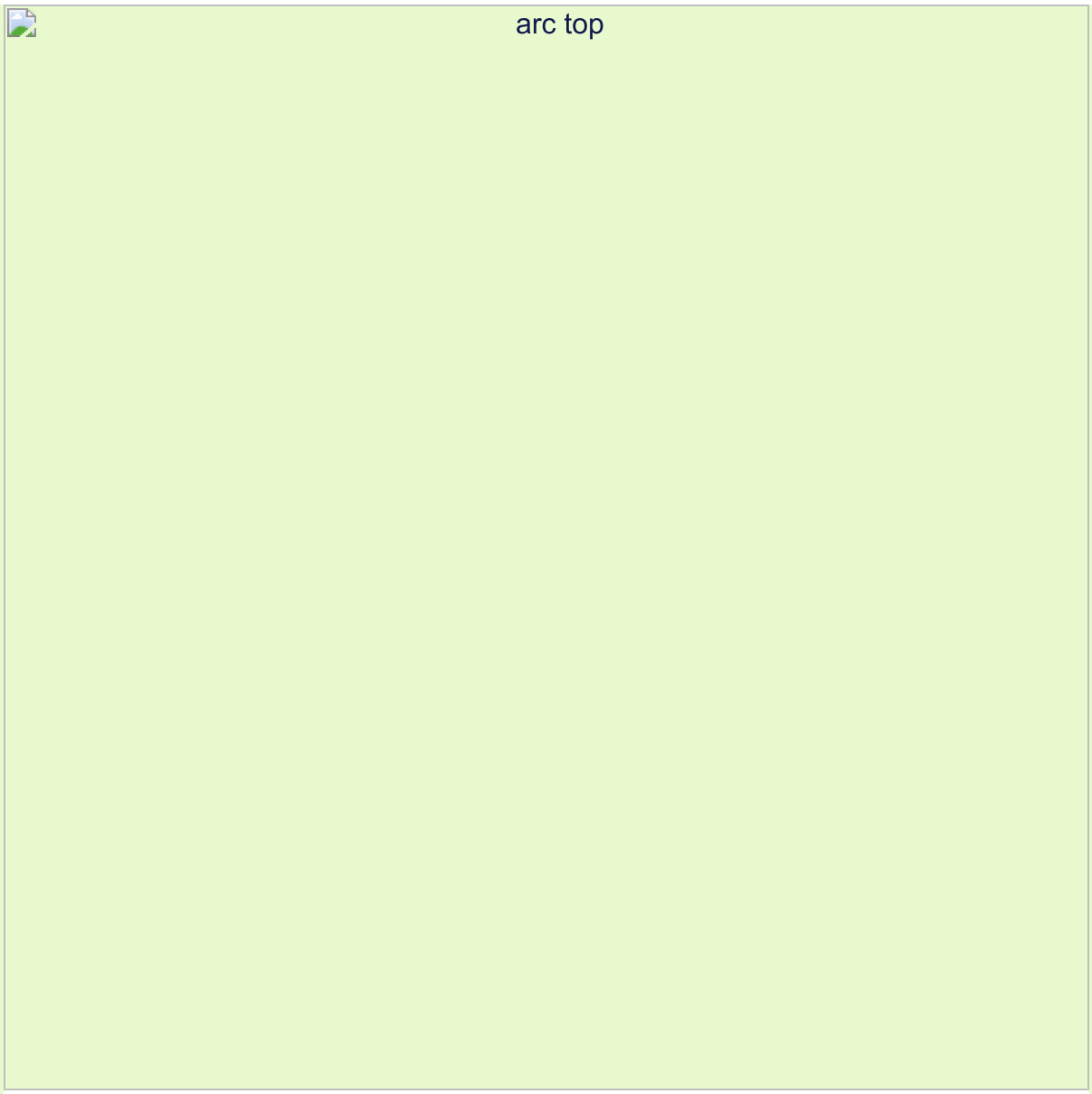
Exciting things are happening behind the scenes with the KURV brand, and we want you to be in the know! Check out what the marketing team has been working on so far:

Kurv-Branded Terminals

We're white-labeling Valor terminals to deliver a seamless Kurv experience. Each terminal features the Kurv logo and custom interface, ensuring brand consistency from the moment it powers on. Take a look below to see what merchants will experience when they boot up a Kurv terminal.


kurv


border2 (3)



Office Updates

LA Beach Clean Up



LA team members joined Heal the Bay's mission to provide healthy ecosystems and coastal waters to L.A areas so that all can enjoy them.

For three decades **Heal the Bay** has protected our community's health through science-based education, outreach, and policies on contaminated water and fish at beaches, pier, offshore, and freshwater areas in Greater Los Angeles.

Cleveland Corporate Challenge



A huge thank you to everyone who participated in the Cleveland Corporate Challenge events—your energy, teamwork, and dedication helped us bring home some big wins! Take a look at the photos from the last day of the Corporate Challenge here!

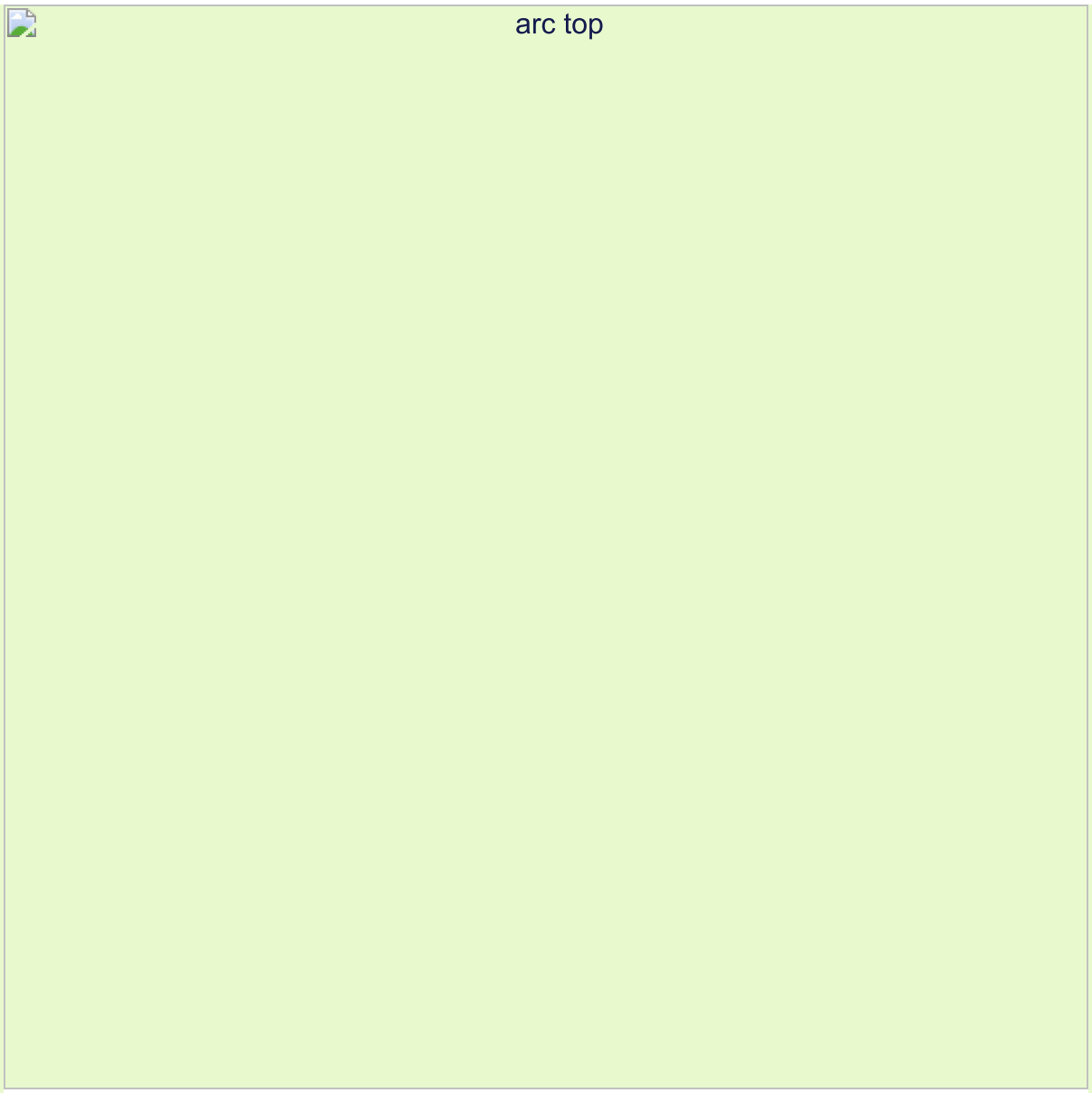
August Holidays

Mark your calendars! This month has a lot to look forward to. Don't forget to celebrate:

- **August 13th:** Lefthanders Day
- **August 15th:** Relaxation Day
- **August 19th:** Photography Day
- **August 30th:** National Beach Day




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Open Positions

Scrum Master/Project Manager

Cleveland

Apply here

Customer Service Representative

Cleveland

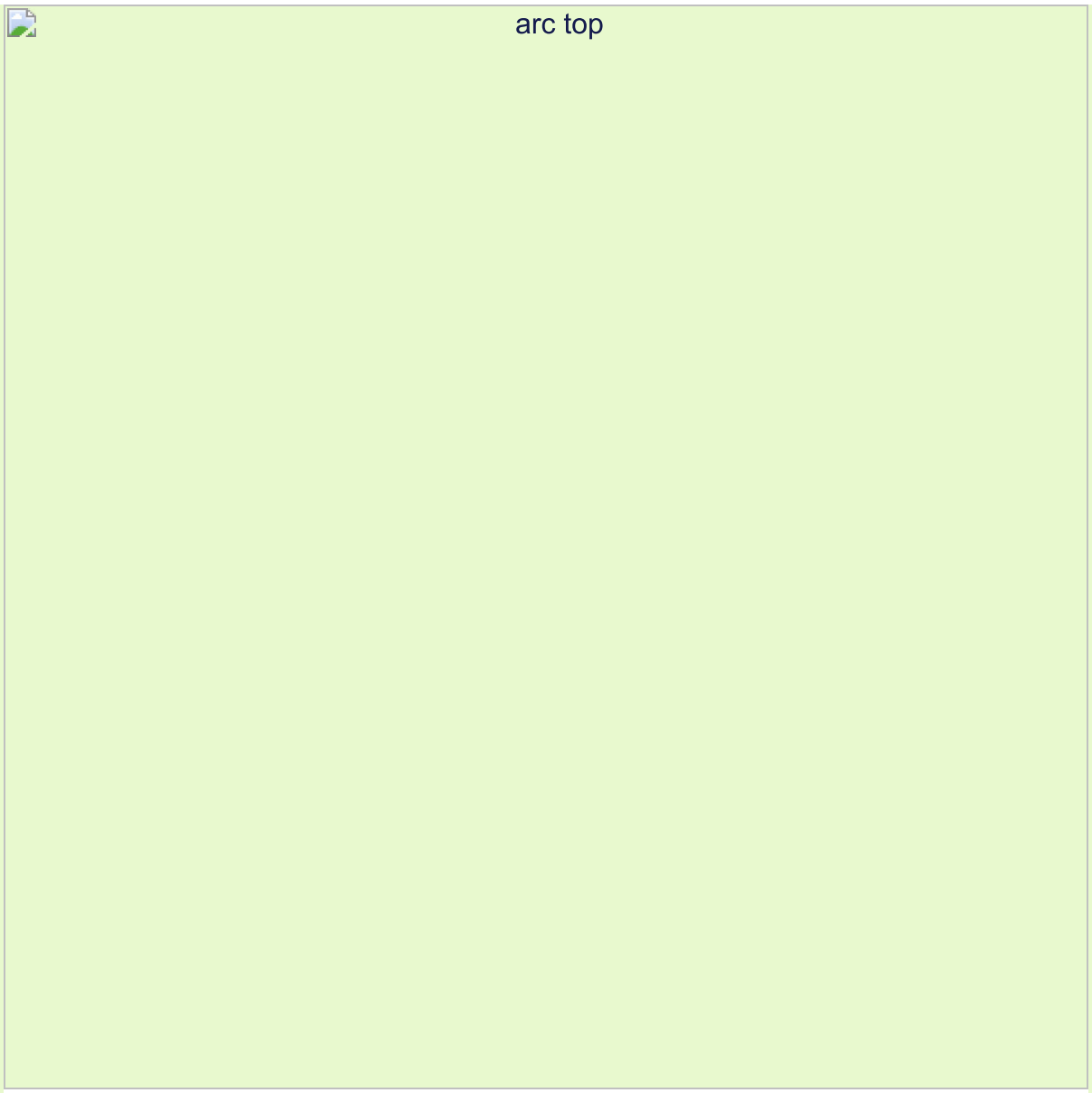
Apply here

Junior Data Analyst

Cleveland

Apply here


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New Team Members

A warm welcome to these new team members, we're excited to have you all!

Jared Young

Cleve Sales Rep

Melissa Dolling

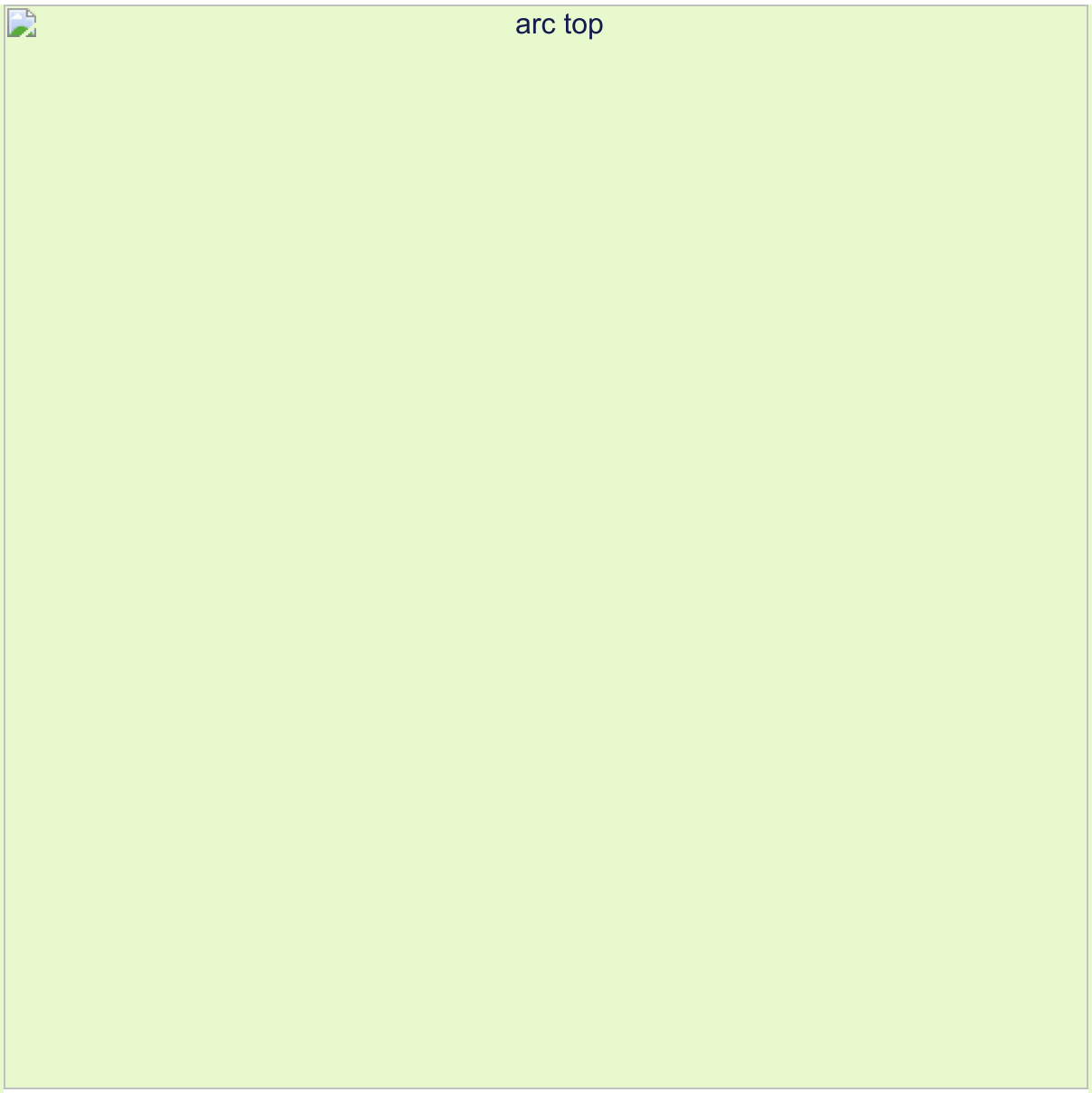
Risk Senior Analyst

A special welcome back to:

Connor Aten

Training Documentation Coordinator


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Employee Shoutouts

Justin Yung: *"Big shoutout to Justin for always bringing such a positive attitude and being incredibly responsive. He never misses a beat when it comes to answering emails and providing support. During recent MaxxPay installs, he went above and beyond, so much so that one of the merchants actually asked if she could send him a gift! She was genuinely grateful for his help, patience, and professionalism." -* ***Thelma Kurasiewicz***

Nathan Wilkie: *"I spoke to a new PaymentCloud customer today and he shared the following kudos with me about Nate! "I want to tell you a few things about Nate. If it wasn't for him, I wouldn't be going with you guys. He has just been amazing. He was patient and kind and did a great job!" -* ***Raleigh Guice***

Tambwe Davis: *"Tom has been a great help and readily available resource for me and my team. He is always willing to lend a hand with information, processes, and share his experience as a both a seller and training Director. He definitely accelerated my onboarding and made it easier for me to personally close sales and help customers start processing with PaymentCloud! " -* ***Raleigh Guice***

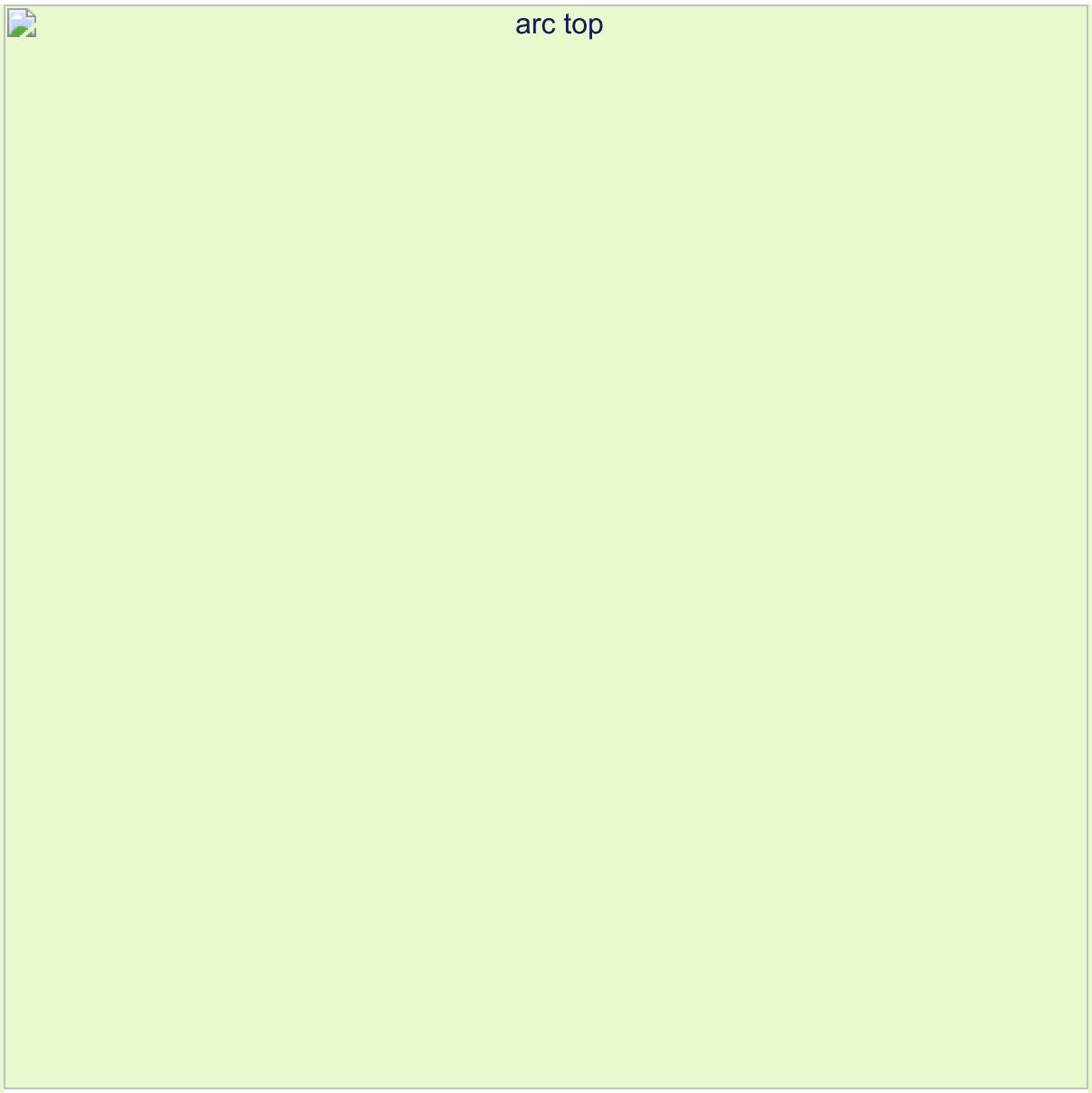
Tony Stephens: *"He has the MOST soothing and calming voice! He is definitely one to be around when chaos is surrounding you. " -* ***JamieLynn Kozvonin***

Amanda Justice: *"Justice does amazing work by keeping things organized and compiling valuable information for the team while always being sweet! " -* ***LaVon Gittens***

Nick Lucker: *"He is absolutely amazing! He will help us with all the crazy quarks we come across with a smile on his face! Definitely glad he is out here in LA with us" -* ***JamieLynn Kozvonin***

Want to Give a Well-Deserved Shoutout?
Send Your Kudos Now – Submit Here!


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Local Events

Cleveland Events

1. Cuyahoga County Fair: The fair is a family-friendly event with a long history, having been held annually since 1893. More info **here**.

2. Tennis in the Land: Cleveland's ONLY professional women's sporting event!

More Info **here**.

3. Cleveland National Airshow:

The Air Show is Cleveland's Labor Day Weekend tradition with three days of aerial thrills. More Info **here**.

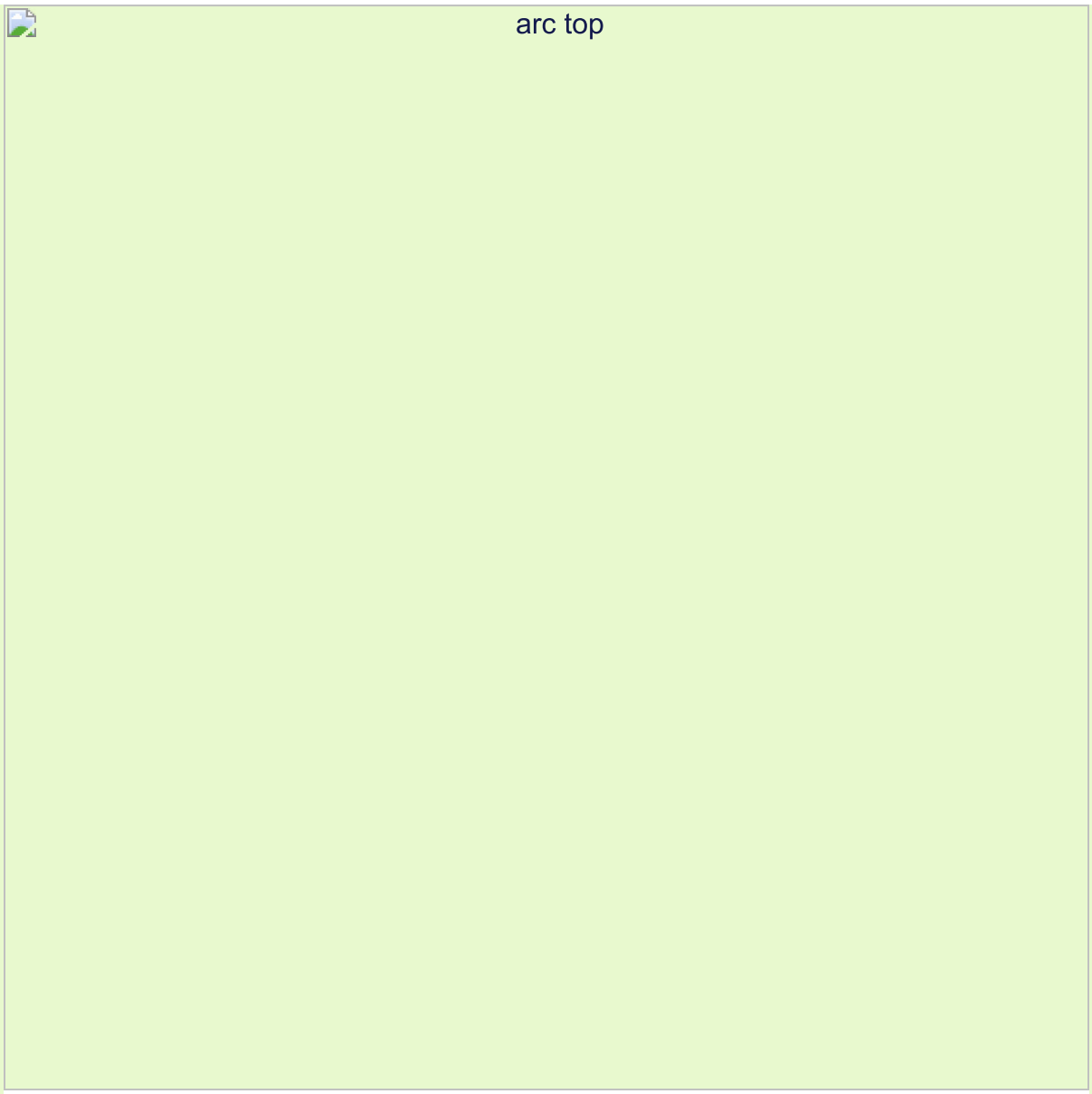
Los Angeles Events

1. Maestro of the Movies Celebrating the music of John Williams: Nobody's film credits can compare to John Williams: *Star Wars*, *E.T.*, *Jurassic Park*, *Indiana Jones*, *Harry Potter*, and literally a hundred others. David Newman conducts the L.A. Phil as they tackle some of the composer's iconic film scores set to a selection of movie clips. More info **here**.

2. Moonlight Movies on the Beach: More info **here**.

3. Jazz at LACMA: More info **here**.





Employee Work-iversaries

James Weiland
34 years

Anna Wilson
28 years

Julie Vraja
25 years

Lynn Fioritto
26 years

James Viton
19 years

Michael Snyder
17 years

Jovanka Pribisich
17 years

Reagan Styles
14 years

Tracy Paler
13 years

Brandon Conlan
7 years

Melissa Mullis
5 years

Aime Simmons
6 years

Mason Hauserman

8 years

Christopher Pokorny

5 years

Laura Stolp

3 years

Matthew Polivka

3 years

Val Izquieta-Aguilar

3 years

Mian Nasir

2 years

Sandra Chance

2 years

David Ringland

1 year

Donald Southerland

2 years

Jesse Richards

2 years

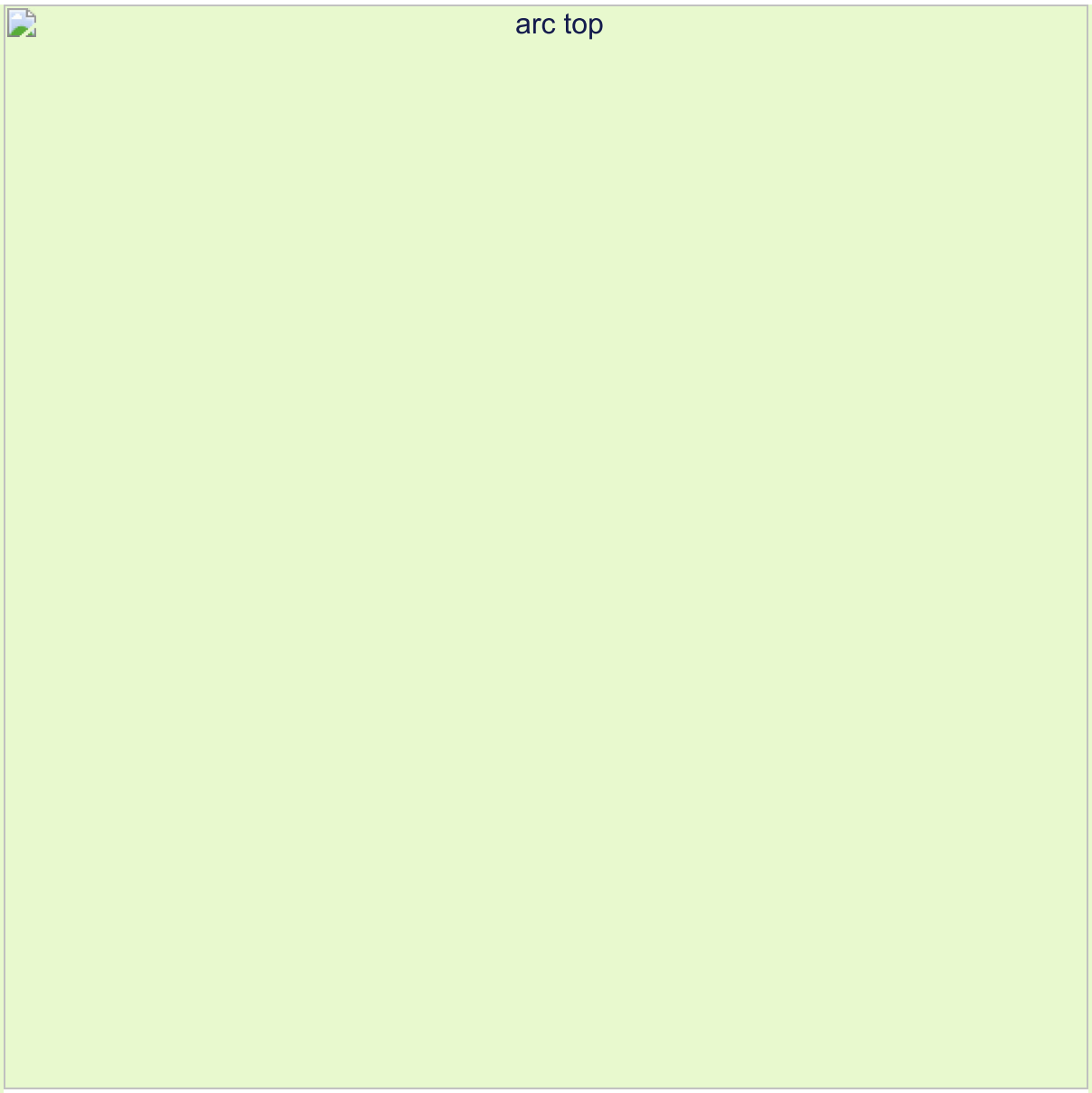
Bryan Basfield

1 year

Darien Ankrom

1 year





This Month's Birthdays

Cake, candles, and confetti! Let's celebrate our team's birthdays.

Katie Flynn

August 4th

Shada Pearson

August 5th

Sandra Chance

August 5th

Brian Mooneyham

August 7th

Esther McCary

August 7th

John Dorsey

August 8th

Connor Aten

August 9th

Cheryl Kopstein

August 9th

Matthew Schorgl

August 9th

Marion Unartel

August 12th

Garcia Urena

August 12th

Stacy Barfield

August 15th

Kalpana Vemulapalli

August 16th

Bryan Heflin

August 17th

Payge Swanson

August 19th

DJ Sommers

August 21st

Bradley Yates

August 22nd

Nathan Wilkie

August 22nd

Tabitha Knipp

August 25th

Max Tozser-Crozier

August 26th

Frank Riffe

August 27th

Eric McClean

August 28th

Jim Connor

August 29th

Brian Clark

August 29th

Jared Supinski

August 31st


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arc top

PROMOTIONS

Give a round of applause to our team members for their promotions last month!



Jamiee Knight

Agent Relationship Manager



Kurv, 250 W. Huron Rd., Suite 400, Cleveland, Ohio 44113

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