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Message From Afshin

Hi Team,

Rising before the sun to join my team for a super early 6:00 AM yoga session last week was a reminder of something powerful: committing to something and showing up is not always easy. To be clear, I am not an early bird and in no way a “Yoga Dude.” But as I rolled out my mat alongside a few team members, I was struck by what that simple act represents about who we are as an organization. Commitment isn't glamorous. It's setting your alarm for 5:15 AM when your bed feels particularly comfortable. It's showing up for your colleagues when deadlines loom. It's putting in the extra effort when no one is watching. But these small, consistent actions build something remarkable over time, just as our phenomenal first quarter results demonstrate.

I'm thrilled to share that we've exceeded our Q1 targets, making this our strongest opening quarter in company history. This achievement didn't happen by accident. It happened because each of you committed to excellence in your respective areas, pushing boundaries and supporting one another through challenges.

The yoga class highlighted another crucial element of our success – teamwork. It's easier to win at anything or to find success if you are surrounded by great people with the same determination and aspirations. For me, a Yoga novice going on about 5 hours of sleep, it was encouraging to see my teammates there with me.

Being part of a fast-growing organization is both exciting and demanding. The path ahead will require continued commitment and teamwork. For us to continue to win, its imperative that we stick to our commitments and just “show up.” So who's in for some early morning Yoga?

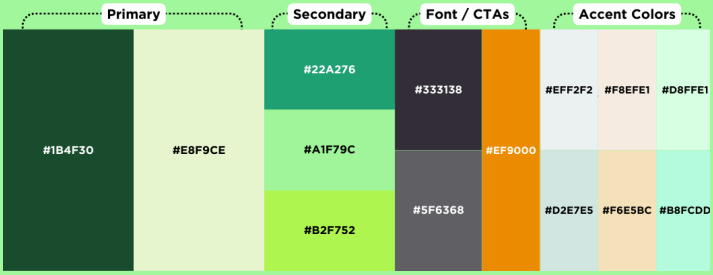
- Afshin

What's New with KURV!

Exciting things are happening behind the scenes with the KURV brand, and we want you to be in the know! Check out what the marketing team has been working on so far:

An Inside Look into KURV Branding!

Our brand just got a fresh coat of confidence! Check out our official colors and lettering.



KURV
KURV
KURV

Aa Bb Cc
Aa Bb Cc
Aa Bb Cc

Office Updates



Fidelity Resources

Setting money aside for an emergency can help you feel more prepared for what's ahead, even the unexpected. Fidelity has an online tool that can help you get started, set goals, and build up your emergency savings

May Holidays

Mark your calendars! This month has a lot to look forward to. Don't forget to celebrate:

- **May 4th:** Star Wars Day
- **May 5th:** Cinco de Mayo
- **May 11th:** Mother's Day
- **May 26th:** Memorial Day



Open Positions

Installation Representative
Cleveland
Apply here

Compliance Specialist
Cleveland
Apply here

Quality Assurance Lead
Cleveland
Apply here

Customer Service Representative
Cleveland
Apply here

Direct Sales General Manager
Tampa
Apply here

Sales Account Manager
Cleveland
Apply here

Project Manager/Scrum Master
Cleveland
Apply here

New Team Members

A warm welcome to these new team members, we're excited to have you all!

Adam Thornton
Telemarketer

Quentin Spence
Shipping Representative

Jorge Martinez
Customer Service Representative

Tonya Brown
Corporate Cleaner

Employee Shoutouts

Jaimee Knight: *"Shoutout to Jaimee Knight! Thanks for being so helpful, upbeat and just generally awesome. Your good attitude sets the tone for the whole team and your music choices keep the vibes just right. We're lucky to have you!"* - **Anonymous Employee**

Frank Riffe: "Frank has shown high aptitude as a new hire, with 17 submissions, 4 approvals and an account that is already processing payments so far. He is in his first full month on the phones and is off to a great start! Great job Frank!" - **Raleigh Guice**

Want to Give a Well-Deserved Shoutout?
Send Your Kudos Now – Submit Here!

Local Events

Cleveland Events

1. Star Wars Trivia: Test your knowledge of a galaxy far, far away while enjoying out-of-this-world cocktail specials and brews on May 4th. More info here.
2. Cleveland Guardians vs Los Angeles Dodgers: This week's Dodgers vs. Guardians game means one thing: our LA and Cleveland teams are quietly keeping score. More info here.

Los Angeles Events

1. The Music Center's Very Special Arts Festival: This free, one-day outdoor festival invites children of all abilities and their families to enjoy an exciting lineup

of live performances, interactive art-making activities, and a student art gallery, all in a vibrant, inclusive atmosphere on May 3rd. More info here.

2. CicLAmini - Pico Union: On May 18, expect a pedestrian-oriented experience at CicLAmini—Pico Union, featuring activities, street games, local business engagements, and art and cultural activities for all ages. More info here.

Employee Work-iversaries

David Ringland
1 year

Ciara Henry
1 year

Christopher Little
2 years

Joshua Miller
3 years

Zackary Faciana
4 years

Mark McGowan
6 years

Micahel Anderson
4 years

Mary Cressman
6 years

Jamie Hillis
8 years

Catherine Livingston
9 years

LaDonna Battle
10 years

Stephanie Jamison
25 years

Toni Lindsey
26 years

This Month's Birthdays

Cake, candles, and confetti! Let's celebrate our team's birthdays.

Hovak Vartevanian
May 1st

Cole Mejac
May 2nd

Carl Burgess
May 3rd

Nicole Magpantay
May 7th

Scott Sejka
May 7th

La'Von Gittens
May 7th

Brian McGuire
May 8th

Orie Dean
May 8th

Cedric Mize Jr.
May 10th

Mark McGowen
May 11th

Jesse Richards
May 11th

Dean Tibbs
May 11th

Julian Landeros
May 12th

Tyler Marin
May 13th

Erik Crouch
May 15th

Avinash Kumar
May 17th

Nicholas Lueking
May 17th

Michael Takesky
May 18th

Lisette Barajas
May 18th

Jeffrey Scherger
May 19th

Greg Grace
May 19th

Eran Hamou
May 23rd

David Bretz
May 23rd

Emily Militosyan
May 26th

Christopher Pokorny
May 28th

Jesse Spears
May 29th

Janelle Hamilton
May 29th

Dana Corso
May 30th

PROMOTIONS

Give a round of applause to our team members for their promotions last month!



Karen Perez

Date Engineer/Analyst (IT Dept)



Taylor Treadway

Relationship Manager

Electronic Merchant Systems, 250 W. Huron Rd., Suite 400, Cleveland, Ohio 44113, United States of America, 800-726-2117

Unsubscribe Manage preferences