Outlook

[EXTERNAL] Kurv Connect - May 2026 Employee Newsletter

From Kurv Communications <comms@kurvpay.com>
Date Wed 5/6/2026 12:05 PM
To Escutia, Karina <kescutia@kurvpay.com>

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This month's newsletter brings you key Kurv updates and celebrates the company culture that makes our success possible. Here's what's in store for May…

A Message from Afshin

As we turn the page to May, I want to share something I'm genuinely excited about. The first week of the month our entire Senior Leadership Team will be together in Cleveland, and I could not be more energized about what that time represents for all of us at Kurv.

Over the past 20 months, this team has built something remarkable. We upgraded our technology, modernized our infrastructure, scaled our systems, and delivered on every objective we set for ourselves back in August of 2024 when we started this journey. That is not a small thing. That is the result of an extraordinary group of people showing up, day after day, and doing the work. I am incredibly proud of what we have accomplished together.

But here is the truth — and it is one I believe deeply: past success is not a destination. It is a launching pad.

While our meetings next week will provide us a chance to celebrate what we've done so far, its real purpose is to get us ready for our future. We're looking two years forward, setting bold new objectives, and identifying what we need to grow faster, bigger, and stronger. We are leveraging AI, leaning into the incredible teams we've built, and approaching our next chapter with the same hunger and urgency that got us where we are now. We are not sitting back. We are taking deliberate action today so that tomorrow we are still the ones setting the pace.

We have become The Next Great Story in Fintech. We just need to make sure that we all appreciate that **the story is still being written**, and the next chapters are the ones that will define us.

So, let's not rest on our past success. Rather, let's build off our momentum to achieve even greater heights. Our journey continues, and the best is absolutely

still ahead.



Afshin Yazdian
Chief Executive Officer

New Kurv Email Retention Policy

Kurv's new Email Retention Policy goes into effect **July 1, 2026** for all employees using Gmail and Outlook, supplementing our existing Data Security & Retention Policy. Before then, please review the policy, identify any important company information stored only in your email (contracts, amendments, workflows, policies, etc.) that needs to be preserved beyond three years and move it to a company system where possible, and ensure your inbox is compliant by the effective date.

If something must be retained but can't be stored elsewhere, email **retention@kurvpay.com** with a description and justification. Still have questions? Reach out to Dean Tibbs at **dtibbs@kurvpay.com**.

Kurv Service Club for Direct & Inside Sales

Don't forget to introduce the **Kurv Service Club** to your merchants. This new tiered offering (Bronze, Silver, and Gold) helps merchants manage their terminal equipment, reduce disruptions, and keeps operations running smoothly, with the monthly fee appearing right on their Kurv statement for a transparent, low-friction add-on.

Download the Direct Sales and Inside Sales slicks to learn more and start the conversation today. Reach out to your manager or the Direct Sales Team with any questions.

Download Slicks

Kudos Board

We've launched a new submission form to collect kudos for fellow colleagues. Give a shoutout to someone who makes a difference in your day-to-day work and exemplifies our Kurv company culture and values.

Submit Kudos Here

May Holidays

May 5th: Cinco de Mayo

May 10th: Mother's Day

May 25th: Memorial Day (Kurv Closed)



New Team Members

A warm welcome to these new team members—we're excited to have you all!

Hussein Alnuaimi	POS Support Technician
Andrea Brock	Head of Product Commercialization
Amanda Fiorelli	Account Executive
Frederick Fricker	Account Executive
Christoper Millett	Account Executive

Promotions & Changes

Karina Escutia	Sr. Digital Marketing Specialist
Jamie Hillis	Underwriting Manager
Michael Snyder	Director of Underwriting
Steven Steele	Team Lead

Employee Work Anniversaries

Congratulations to all employees celebrating their years of service—we appreciate your continued commitment.

1 yr	David Teasley, Eric De Los Santos, Kavon Robinson-Carter
2 yr	Ciara Henry, David Ringland
3 yr	Christopher Little
4 yr	Joshua Miller
5 yr	Zackary Faciana
7 yrs	Mark McGowan, Mary Ellen Cressman
9 yrs	Jamie Hillis
11 yrs	LaDonna Battle
26 yrs	Stephanie Jamison
27 yrs	Toni Lindsey

May Birthdays

Cake, candles, and confetti! Let's celebrate our team's birthdays.

1st	Hovakim Vartevanian
3rd	Carl Burgess
5th	Jessica Copeland
18th	Lisette Barajas, Kimberly Hernandez & Michael Takesky
19th	

7th	Edward Mayhew & Nicole Magpantay
8th	Brian Atkin & Orie Dean
10th	Cedric Mize
11th	Jesse Richards & Mark McGowan
12th	Julian Landeros
14th	Christopher Millett & Kavon Robinson-Carter
17th	Avinash Kumar & Nicholas Lueking
23rd	David Bretz
24th	Colyn Porter
27th	Frederick Fricker
28th	Christopher Pokorny
29th	Jesse Spears
31st	David Shriver

Gregory Grace, Jeffrey Scherger, Dean Tibbs & Brandon Washington

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